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PART 3 Managing diabetes

KEY MESSAGES

People with diabetes can live long and healthy lives if their diabetes is detected and well-managed.

Good management using a standardized protocol can potentially prevent complications and premature death from diabetes using: a small set of generic medicines; interventions to promote healthy lifestyles; patient education to facilitate self-care; regular screening for early detection and treatment of complications through a multidisciplinary team.

Facilities for diabetes diagnosis and management should be available in primary health-care settings, with an established referral and back-referral system.

In countries with a high burden of diabetes and tuberculosis or HIV/AIDS, there is frequent coexistence of these conditions and integrated management is recommended.

Access to essential medicines (including life-saving insulin) and technologies is worryingly limited in low- and middle-income countries.

Well-structured health services can provide the key interventions and regular follow-up necessary to help people with diabetes live long and relatively healthy lives, even though it is a chronic, progressive disease. Many of these interventions are known to be cost-effective or cost-saving, and are feasible even in low-resource settings (1, 2, 3). Controlling blood glucose levels and cardiovascular disease risk through counselling to promote a healthy diet and physical activity, and through use of medicines, is considered a "best buy" for reducing the health impact of NCDs.

Encouragingly, reductions in the rates of several diabetes-related complications (amputation, cardiovascular disease, vision loss, end-stage renal disease) have been observed in countries that have adequate data to examine trends over time (4). Where reductions in complications have been observed at population level they are likely to be the result of improvements in the management of key risk factors such as smoking, blood pressure and lipid levels, and blood glucose, along with improvements in the organization and quality of care.

3.1 DIAGNOSIS AND EARLY DETECTION

The starting point for living well with diabetes is an early diagnosis – the longer a person lives with undiagnosed and untreated diabetes, the worse the health outcomes are likely to be. Easy access to basic diagnostics for diabetes is therefore essential and diagnosis should be available in primary health-care settings.

The longer a person lives with undiagnosed and untreated diabetes, the worse their health outcomes are likely to be Type 1 diabetes often presents with symptoms that prompt the patient to contact health services -thirst, weight loss and copious urination. Type 2 diabetes often shows no symptoms, and some patients contact health services because of a complication such as vision loss, heart attack or limb gangrene. Type 2 diabetes develops slowly and there is often a very long period of time in which the disease is present but undetected.

Diabetes is diagnosed by measuring glucose in a blood sample taken while the patient is in a fasting state, or 2 hours after a 75 g oral load of glucose has been taken (see Annex A). Diabetes can also be diagnosed by measuring glycated haemoglobin (HbA1c), even if the patient is not in a fasting state (5). HbA1c reflects the average blood glucose concentration over the past few weeks, rather than the blood glucose concentration at that moment (reflected by the fasting and 2-hour blood glucose measurements mentioned above). However, the test is more costly than blood glucose measurement (5).

Blood glucose measurement to diagnose diabetes should be available at the primary healthcare level. If laboratory analysis of venous plasma glucose is not feasible, point-of-care devices that measure glucose in capillary blood and meet current International Standardization Organization (ISO) standards are an acceptable alternative. Unfortunately, testing devices and supplies are often not available where or when necessary – one survey found the availability of blood glucose meters ranged from 21% to 100% in facilities visited in five developing countries (6).

EARLY DETECTION OF TYPE 2 DIABETES

Whether people should be screened or not for type 2 diabetes is a much-debated question and currently there is no definitive evidence from randomized trials to answer it. Some evidence suggests there are benefits to early detection and treatment, largely because the reduced lead time between onset and diagnosis speeds the treatment of cardiovascular risk factors – particularly improved management of lipids and blood pressure (7).

The decision to put in place (or not put in place) systems for early detection is a strategic one that depends on a number of factors. Screening programmes will increase the number of clinically diagnosed cases of type 2 diabetes and as such will increase the health-care system workload, not only in dealing with the process of early detection but, more importantly, in dealing with the increased number of clinically diagnosed cases that will be found (8). No system should be established without consideration of whether local health-care resources are sufficient to cope with this extra workload. Simply adding new cases to a healthcare system without additional investment will, in the absence of compensating efficiencies, result in poorer average care (9).

BOX 6. PEN FA'A, SAMOA: ISLAND FAMILIES COME TOGETHER TO COMBAT NCDs, IMPROVE HEALTH AND SAVE LIVES

Half of all adults in Samoa are at high risk of developing NCDs such as cancer, diabetes and heart disease. Despite improvements in overall health over the past few decades, the island has a high and growing prevalence of NCDs.

In response to this public health threat, PEN Fa'a Samoa (an adaptation of WHO PEN protocols), with support from WHO, was initiated in November 2014 in several demonstration sites. PEN Fa'a Samoa has three main pillars: early detection of NCDs, NCD management, and increased community awareness. The model takes advantage of existing community structures where extended families continue to play a significant role in daily life and culture. Each village in Samoa has a women's committee representative whose role is to liaise with government agencies to facilitate early NCD detection.

In communities where the pilot has been implemented, over 92% of the target population has now been reached, thanks in large part to efforts by women's committee representatives to inform and encourage villagers to participate. Of those screened, 12.7% of people aged over 40 years have been tested and found to have hyperglycaemia. Through the PEN Fa'a Samoa implementation, members of the community with abnormal results are referred to a management team at the district health facility and seen by a physician who discusses a management and treatment plan with them, and prescribes medication and behaviour changes. Trained community women representatives then help patients carry out their treatment plan. The Ministry of Health and the National Health Service, with the support of WHO, aim to replicate PEN Fa'a Samoa in more villages on the island to achieve full implementation by the end of 2016.

3.2 MANAGEMENT OF DIABETES – CORE COMPONENTS

People with diabetes require access to systematic, ongoing and organized care delivered by a team of skilled health-care providers. Outcomes can be improved at the primary care level with basic interventions involving medication, health education and counselling, and consistent follow-up. This systematic care should include a periodic review of metabolic control and complications, an agreed and continually updated diabetes care plan, and access to person-centred care provided by a multidisciplinary team. New technologies such as telemedicine and mobile phone technology are

also increasingly being used and have the potential to reach remote areas (see Box 7).

While most treatment and tests can be done at primary care level, periodic referral for specialist care is required, for example, for comprehensive eye examinations, laser and surgical treatment of eye complications, complex kidney function tests, and tests of the heart and arteries in the limbs. All cases of acute cardiovascular disease, diabetic coma, kidney failure and infected foot ulcers should be managed in a hospital.

BOX 7. IMPROVING DIABETES MANAGEMENT USING MOBILE TECHNOLOGY

SMS-based programmes can contribute to the prevention and management of diabetes in a way that is acceptable to patients and the general population. Interventions studied span the disease spectrum, using one-way and two-way SMS messages to provide information, medication reminders, and increase patient-provider communication.

Reviews of existing clinical studies indicate that text messaging can be effective in promoting positive health behaviour change and disease management for people with diabetes (10). When properly designed, mobile diabetes support has generated a statistically significant improvement in areas such as patient glycaemic control in the short-term and long-term (over 6 months), and medication adherence (11, 12).

The mRamadan initiative, Senegal

During Ramadan, a lack of understanding of safe ways to manage the fasting tradition can lead to severe health problems and complications for people with diabetes. Every year during Ramadan, health authorities in Senegal witness a peak in the urgent hospitalization of people with uncontrolled diabetes.

The Government of Senegal was keen to use mobile technology to improve access to support during Ramadan for people with diabetes, and began a programme in 2014 with technical support from WHO and the International Telecommunications Union (ITU). The programme sent SMS tips and advice to enrolled diabetics during Ramadan to promote good health behaviours during and between fasting periods. This included reminders for people to drink at least 1 litre of water each morning before beginning the fast; information for health-care providers on medication use; and which foods to avoid when breaking a fast in the evening. In a qualitative review, users reported it as a helpful source of support. When the mRamadan programme was run in 2015 for a second round the programme saw 12000 self-recruited users, highlighting demand and the potential for further expansion.

National guidelines and management protocols developed for (or adapted to) individual settings are useful tools in achieving a standardized and consistent management approach. They should cover these basic principles of diabetes management:

- Interventions to promote and support healthy lifestyles, including healthy diet, physical activity, avoidance of tobacco use and harmful use of alcohol.
- Medication for blood glucose control – insulin or oral hypoglycaemic agents as required.

- Medication to control cardiovascular disease risk.
- Regular exams for early detection of complications: comprehensive eye examination¹, measurement of urine protein, and assessment of feet for signs of neuropathy.
- Standard criteria for referral of patients from primary care to secondary or tertiary care.

Comprehensive eye examination includes visual acuity, intraocular pressure measurement and dilated examination of the retina and the optic nerve head, with retinal imaging strongly recommended.

 Integrated management of diabetes and other diseases (see Diabetes and other NCDs, page 55).

The effectiveness of diabetes management ultimately depends on people's compliance with recommendations and treatment. Patient education is therefore an important component of diabetes management. Patients need to understand the principles and importance of a healthy diet, adequate physical activity, avoidance of tobacco and harmful use of alcohol, adherence to medication, foot hygiene and appropriate footwear, and the need for periodic assessment of metabolic control and the presence or progression of complications (13).

INTERVENTIONS TO PROMOTE Healthier Eating and Physical Activity

All people with diabetes need counselling on healthy diet and regular physical activity, adapted to their capabilities. Existing guidelines for dietary management of type 2 diabetes do not give identical recommendations, but all agree on: a lower calorie intake for overweight and obese patients, and replacing saturated fats with unsaturated fats (14); intake of dietary fibre equal to or higher than that recommended for the general population (15); and avoiding added sugars, tobacco use and excessive use of alcohol (16). Education of patients in groups is a cost-effective strategy (13).

It has been suspected for some time that energy restriction through a

very low-calorie diet can lead to the reduction of symptoms or to the reversal of hyperglycaemia typical of type 2 diabetes – the reversal may be maintained so long as weight is not regained (17) (see Box 8).

Energy restriction through bariatric (or metabolic) surgery to reduce the size of the stomach is now established as an effective treatment for severe obesityrelated type 2 diabetes, at least in communities and health-care contexts where necessary resources are available. The disappearance of diabetes that occurs in a large number of diabetic patients after bariatric surgery often happens within days of surgery, similar to that which occurs at the start of a very low-calorie diet, before weight loss - indicating the possible role of gut-related hormones in glucose metabolism. Depending on the surgical technique, reduction in excess body weight ranges from 54–72% (18). However, many healthcare settings lack the required resources for this type of surgery, making such treatment accessible to only a few.

In addition to general health benefits, physical activity appears to have a beneficial effect on insulin action, blood glucose control and metabolic abnormalities associated with diabetes. Physical activity can also be beneficial in reducing cardiovascular disease risk factors. Activity should be regular and ideally combine aerobic exercise with resistance training (19). Blood glucose control is important in preventing and slowing the progression of complications

BOX 8. REVERSING TYPE 2 DIABETES, BARBADOS

Barbados has a 19% prevalence of diabetes among adults. One in three adults is obese; two out of three are overweight or obese; and under one in 10 adults eats five or more portions of fresh fruit and vegetables a day.

The Barbados Diabetes Reversal Study is designed to test the feasibility of an 8-week, low-calorie diet, with follow-up support for 6 months on diet and physical activity, to reverse type 2 diabetes.

Ten men and 15 women aged 26–68 years participated in the study. All had been diagnosed with type 2 diabetes in the previous 6 years, none was on insulin, and their body mass indices ranged from 27–53. All glucose-lowering medication ceased at the start of the study. Participants consumed a predominantly liquid diet consisting of four portions a day, each of 190 calories. Participants were also encouraged to eat low-carbohydrate, high-fibre vegetables.

By week 8, average weight loss was 10 kg. Several people saw improvements in blood glucose levels and in blood pressure. Three months after finishing the 8-week diet, 17 participants had fasting plasma glucose (FPG) below the diagnostic threshold for diabetes compared to three at the start, and despite remaining off glucose-lowering medication. For nine of the 12 participants on medication for hypertension at the start of the study, blood pressure fell sufficiently that they could stop taking hypertension medication by the 8th week.

Participants have so far articulated several challenges in participating in the study, including the monotony of the low-calorie diet phase, the high cost of fresh fruits and vegetables, and feeling poorly equipped to prepare non-starchy vegetables, even with provided recipes. There was resounding agreement that the most challenging times are in social settings, where there is peer pressure to consume food and drink.

A key element of the programme's success has been the support participants have received from family, friends and each other (particularly through the use of social media). However, their experiences also demonstrate the everyday difficulties of undertaking this approach in a context of widespread obesity.

BLOOD GLUCOSE CONTROL

The role of blood glucose control in preventing the development and progression of complications has been proven in both type 1 and type 2 diabetes, with an especially strong relationship between intensive blood glucose control and neuropathy and diabetic retinopathy (20, 21). In most patients with diabetes, blood glucose levels can be adequately managed with medicines included in the WHO Model list of essential medicines (22). These are metformin, gliclazide, and short-acting and intermediateacting human or animal insulin.

Blood glucose control should be monitored through regular measurement. People with type 1 diabetes and gestational diabetes need strict control of blood glucose which is difficult to accomplish and monitor in primary health care, so they will need more frequent referral to higher levels of health care.

Glycated haemoglobin (HbA1c) is the method of choice for

monitoring glycaemic control in diabetes. An advantage of using HbA1c is that the patient does not need to be in a fasting state. Ideally it should be measured twice a year in people with type 2 diabetes and more frequently in those with type 1 diabetes. However, HbA1c testing is more costly than glucose measurement, and therefore less readily available. If HbA1c testing is not available, fasting or post-meal blood glucose is an acceptable substitute.

Self-monitoring of blood glucose is recommended for patients receiving insulin, and to have a plan of action with their health provider on how to adjust insulin dosage, food intake and physical activity according to their blood glucose levels. Availability of self-monitoring devices and strips has not been assessed globally. Anecdotal evidence suggests that self-monitoring is not available for a vast majority of people on insulin treatment - cost being cited as the most frequent reason. Some data indicate that less costly self-monitoring by urine glucose measurement could be an acceptable alternative when blood glucose self-monitoring is not possible (23).

MEDICATION FOR ASSOCIATED Cardiovascular disease risk Factors

Comprehensive reduction of cardiovascular disease risk factors, including the control of blood pressure and lipids in addition to blood glucose, is of vital importance in preventing the development of cardiovascular disease in diabetes, but also in preventing microvascular complications. This can be achieved with generic medicines from WHO Model list of essential medicines (22) (thiazide diuretic, ACE-inhibitor, beta blockers, statin).

SCREENING FOR EARLY DETECTION AND TREATMENT OF COMPLICATIONS

Current treatment of diabetes does not prevent all complications, but the progress of complications can be slowed by early interventions (13). People with diabetes should have periodic, comprehensive eye examinations. Timely laser photocoagulation and good control of blood glucose can prevent or delay the onset of irreversible vision loss, though this is not always accessible or available in low- and middle-income countries. Measurement of urine protein will reveal early kidney damage, and the progression to kidney failure can be slowed by essential drugs routinely used to treat hypertension. Kidney failure is treated by dialysis or a kidney transplant. Proper footwear and regular examination of feet for signs of neuropathy, impaired blood flow and skin changes can prevent foot ulcers that often lead to gangrene and limb amputation. Rehabilitation services such as physiotherapy and occupational therapy can help minimize the impact of complications on people's functioning (see Box 9).

HUMAN RESOURCES

A range of health professionals is required for the care and treatment of diabetes, including physicians, nurses, dieticians and specialists such as obstetricians, ophthalmologists, vascular surgeons and physiotherapists.

BOX 9. REHABILITATION FOLLOWING DIABETES-RELATED AMPUTATION, TAJIKISTAN

The physical complications associated with diabetes, including poor vascularization, can cause lowerlimb wounds that may lead to amputation. Without proper care and support this can profoundly limit a person's ability to work, play a full family role and enjoy recreational activities. Furthermore, people with diabetic wounds require close attention to prevent infection and deterioration that can lead to death. Rehabilitation services play a fundamental role across the continuum of care for people with diabetes, helping prevent complications and providing interventions to keep people mobile and active.

Approximately half of the 5000 people with diabetes that report to Tajikistan's Republican Endocrinology Hospital every year require rehabilitation services. The International Committee of the Red Cross/Special Fund for the Disabled provides technical support to Tajikistan's only physical rehabilitation centre, which provides multidisciplinary care to people with diabetes and associated complications.

The team of physiotherapists, prosthetists and social workers, provide holistic interventions that help people work and participate in society. Key aspects of their interventions include:

- assessment and provision of assistive devices;
- physical rehabilitation, including strengthening, endurance and gait training for those with lowerlimb amputations;
- facilitating return to work;
- providing education on self-management to prevent deterioration.

While the rehabilitation service has seen encouraging outcomes (increasing functional independence, participation in society and continuation of livelihood) in the lives of people with diabetes, knowledge of rehabilitation services among the public and all levels of the health-care system remains poor. Work is being done to increase the awareness of rehabilitation services and the important role they play in diabetic care.

But in many settings, access to even the most basic health professionals with appropriate training in diabetes management is not available. While more and better-trained health professionals could rectify this problem, in many situations it is not a realistic solution. However there are examples of innovative solutions, including up-skilling available health professionals to deliver diabetes care (see Box 10) and training lay people to deliver protocol-driven care. WHO PEN includes management protocols

for non-medically qualified healthcare workers.

3.3 INTEGRATED MANAGEMENT of diabetes and other chronic health conditions

Diabetes management should be integrated with management of other NCDs, and in some settings tuberculosis and HIV/AIDS, to improve equity, efficiency and outcomes. Diabetes is frequently comorbid with a range of other diseases and conditions, the interactions of which have an impact on its management. In addition to cardiovascular diseases, ageing-related conditions such as cognitive decline and physical disability have emerged as frequent comorbid conditions with diabetes. Depression is two to three times more common in people with diabetes than in those without, for example (24).

The epidemiological transition occurring in many low- and middleincome countries is characterized by the coexistence of established infectious disease alongside emerging NCD epidemics (25). Some of these diseases interact, mediated by shared risk factors (25), and their management may be complicated by drug-disease and drug-drug interactions. The increasing longevity of people with HIV/AIDS, for example, is accompanied by a rising incidence and prevalence of insulin resistance and type 2 diabetes among them, some of which may be related to antiretroviral treatment (25, 26).

DIABETES AND OTHER NCDs

Diabetes has close links with other NCDs and their risk factors. Recommended management of high cardiovascular disease risk, for

BOX 10. BUILDING CAPACITY FOR DIABETES MANAGEMENT, THAILAND

The increasing burden of diabetes and the demand for better care have made capacity-building essential for Thailand's recently introduced diabetes management system and practice guidelines. The system includes diabetes risk assessment and screening; assessment of chronic complications and their risks; and clinical care schemes in primary, secondary and tertiary care settings with a referral system and designated outcome indicators.

There are regular training courses for building capacity. Basic training courses (3 to 5 days) are implemented by the Diabetes Association of Thailand and the Thai Society of Diabetes Educators for diabetes care teams, including nurses, dietitians, pharmacists and physiotherapists. Over the past 10 years this course has trained more than 6000 health-care providers. A 4-month training course for nurses responsible for managing diabetes has been established by the Thailand Nursing and Midwifery Council and Faculty of nursing, Mahidol University. Currently, there are more than 1000 disease-manager nurses. In addition, a 5-day camp for practicing physicians treating type 1 diabetes is run by the Diabetes Association of Thailand and the Endocrine Society of Thailand, alongside annual scientific meetings.

Thailand's Ministry of Public Health has developed the "simple diabetes care" concept for village and district public health volunteers to enable them to visit patients at home and encourage their adherence to medical advice, treatment and regular follow-up appointments. This has lowered the rate of undiagnosed cases from 53% to 31%; increased the number of patients attending health-care facilities; and increased the annual rate of vascular risk assessments and detection of early stage of chronic diabetic complications. A specific training course for foot and wound care has resulted in a declining rate of foot ulcers and amputations. Capacity-building of care teams in providing standard care for diabetes in children and adolescents is now underway.

example, includes blood glucose control and counselling (for healthy diet and physical activity), and, similarly, management of diabetes includes anti-hypertensive medications at lower levels of blood pressure than for non-diabetics (13). An organized and integrated health system is necessary to deliver optimal diabetes care. Relatively simple measures can be implemented, including standard protocols and clear referral pathways between different health-care providers and different levels of care.

A core set of such interventions is defined in the WHO PEN package, which includes interventions for detection, prevention, treatment and care of diabetes, cardiovascular disease, chronic respiratory disease and cancer through a primary health-care approach (13). They are evidence-based, cost-effective and feasible for implementation – even in low-resource settings. WHO PEN equips both physicians and non-physician health workers in primary care.

WHO PEN specifies the minimum essential resources needed to implement its protocols: cardiovascular risk prediction charts, essential medicines and basic technologies, and costing tools for decision-makers. WHO PEN also guides policy-makers in the assessment of health system gaps and the process of the patient visit, including prescribing medication, the content of counselling and the frequency of follow-ups. Explicit criteria for referral to higher levels of care are provided. A simplified medical record stores key information in an organized way and serves as a reminder to

follow-up actions that should be taken at each visit.

If effectively implemented, WHO PEN can strengthen health systems, improve the quality of NCD (including diabetes) care, and support the attainment of global NCD targets (see Box 1, page 16) WHO PEN implementation may facilitate post-disaster health system recovery and provide continuity of care for people with NCDs. The swift implementation of WHO PEN in the Philippines following Typhoon Haiyan in 2013 resulted in increased availability of trained health service providers; improved availability of essential equipment, supplies and medicines; functional referral systems; and the use of monitoring tools, within 3 months (27).

DIABETES AND TUBERCULOSIS

Diabetes is a known risk factor for tuberculosis (28) and is associated with poorer tuberculosis outcomes, while tuberculosis is associated with worsening glycaemic control (29). Since a number of countries have both a high and increasing diabetes prevalence and a substantial burden of tuberculosis, this interaction has significant implications for management of both diseases.

Active bi-directional screening has been reported to be associated with the detection of more tuberculosis and diabetes (30) and there have been reports of the successful piloting and implementation of bi-directional screening policies. For example, in India, a pilot study demonstrated the feasibility of screening tuberculosis patients for type 2 diabetes (31), and the National Tuberculosis Programme was subsequently revised to implement this intervention across India.

WHO's Collaborative Framework for Care and Control of Tuberculosis and Diabetes provides guidelines to establish mechanisms of collaboration, including joint coordination, bi-directional surveillance and screening of tuberculosis and type 2 diabetes, and guidelines for detection and management of diabetes in tuberculosis patients (and vice versa) (32).

REORIENTING HEALTH SYSTEMS

Many health-care systems have evolved to respond to acute, infectious disease and are not organized to manage the demographic and epidemiogic transition towards noncommunicable diseases. The presence of lifelong or long-term comorbidities requires not just a rethinking of service delivery but also a reorientation of the entire health system in order to rise to the challenge of joint management of diabetes and other diseases. Expanding universal health coverage and access to integrated, people-centred health services would facilitate this reorientation.

Universal health coverage aims to ensure that all people have access to health promotion, preventive, curative and rehabilitative health services of sufficient quality to be effective, while also ensuring that people do not suffer financial hardship when paying for these services. People should not be forced into poverty because of the cost of health care, like the catastrophic personal health expenditure required of many people with diabetes. Inclusion of diabetes-related services in universal health coverage provides patient protection.

All countries can take action to move more rapidly towards universal health coverage. Key factors in determining which services are prioritized by countries are the epidemiological context, health systems development, levels of socioeconomic development and people's expectations. There is considerable diversity in healthcare systems around the world and systems need to be flexible, locally adaptable, innovative and accessible to address the increasing challenge of diabetes and other diseases.

Moving away from the compartmentalization of health services, or "silos," towards integrated health services is a way to improve care and also to advance universal health coverage by increasing the efficiency and effectiveness of service delivery. The total cardiovascular disease (CVD) risk approach, for example, enables integrated management of hypertension, diabetes and other cardiovascular risk factors in primary care, and targets available resources at those most likely to develop heart attacks, strokes and diabetes complications (33). Integrated health services can deliver a continuum of health promotion, disease prevention, diagnosis, treatment, rehabilitation and palliative care services, through the different levels and sites of care within the health system over the course of a lifetime.

People should not be forced into poverty because of the cost of diabetes care Orienting these services around people's needs, not just diseases, and approaching them as participants of care, not just beneficiaries, will help ensure that people receive the right care at the right time. WHO's Global strategy on people-centred and integrated health services outlines different pathways to empower and engage people; to strengthen health governance and accountability; to reorient the model of healthcare services; to coordinate services; and to create an enabling environment (34).

3.4 ACCESS TO ESSENTIAL MEDICINES AND BASIC TECHNOLOGIES

All people with type 1 diabetes, and many with type 2, require medication to reduce their blood glucose levels. A discussion of diabetes management must therefore include a closer look at access to essential medicines and basic technologies.

An increasing number of costly blood-glucose lowering medications are becoming available, but WHO's Model list of essential medicines contains effective, established and costeffective treatments that should form the basis of therapeutic options. This applies not just for low- and middle-income resource settings but high-income settings too, as there is the chance that expenditure on non-essential medicines in these countries may contribute to catastrophic health expenditure (35, 36). Availability in public health-care settings can depend on the inclusion of the medicine on countries' National Essential Medicines Lists (NEML),

and whether the NEML serves as basis for procurement, training of staff, reimbursement systems and prescription decisions.

Governments should secure funding for essential medicines and technologies to diagnose and manage diabetes. Affordability depends mainly on the use of generic medicines and their use should be promoted - and their quality assured - through a strong national regulatory system. Responsible use of medicines can be promoted by the implementation of evidencebased guidelines and treatment protocols. Along with better procurement and policies for generic substitution, affordability for patients or for the system (if medicines are given free to patients or if a national health insurance system is in place) could be improved by regulation of markups in the supply chain, and tax or tariff exemption (see Box 11).

INSULIN AND ORAL HYPOGLYCAEMIC AGENTS

People with type 1 diabetes require insulin for survival – without insulin, even for a short time, these individuals may face life-threatening consequences. Yet an array of international and national barriers interact to hamper access to insulin, and many in low- and middle-income countries do not receive this essential treatment (39, 40).

The insulin market is dominated by a small number of multinational manufacturers, with a few, smaller producers making up only 4% of the market by volume (41). This limited competition can potentially

BOX 11. IMPROVING ACCESS TO INSULIN AND ORAL MEDICINES FOR DIABETES, MOLDOVA

Although insulin is on WHO's *Model list of essential medicines*, access in resource-poor settings can still be a problem because of international and national barriers – not just because of costs but also because of access issues.

The Republic of Moldova – where around one in eight adults (12.3% of the population) has diabetes or reduced tolerance to glucose (37) – has tried to address these issues within its broader health systems strengthening. Financial access to services improved with the introduction of mandatory health insurance in 2002, which became fully operational in 2004. Health expenditure as a percentage of state budget has increased to an appropriate and stable level. There has been an expansion of coverage of basic health services, enabling universal access to primary health care and pre-hospital emergency care, and additional benefits introduced to expand coverage to drugs prescribed in outpatient settings.

Positive developments in the last decade relating to pharmaceuticals that are of relevance to diabetes include: increased funding for public reimbursement of outpatient drugs; introduction of external reference pricing; inclusion of insulin in the list of reimbursed drugs since 2013; and introduction of mandatory generic prescribing (*38*). All Moldovan citizens are now entitled to free access to oral medicines for diabetes and insulin: there are three types of insulin and four oral medicines for diabetes that are 100% reimbursable.

Previously, insulin shortages had been reported by both patient representatives and doctors which were thought to be the result of distribution problems, ineffective systems for monitoring stock levels, and the high number of tests required by the quality control system that caused delays in supply. There has been a change in the procurement of insulin since 2013, with a move from a national tender programme to decentralized procurement by pharmacies. In principle, such a move was expected to lead to several positive changes: a more reliable supply; increased choice of insulin types; greater availability across the country; and shorter travel times for patients.

There is still some way to go but the general view of clinicians and patients is that great progress has been made. The Republic of Moldova has also recognised that access to medicines needs to be addressed in parallel to creating a health system able to manage all aspects of diabetes care.

increase insulin prices. Additional factors in the insulin market that may impact price include different insulin formulations coming off-patent, as well as the considerable increase in use of analogue insulin. Both of these factors affect the price of insulin before it ever arrives in a given country. Figure 6 shows that low-income countries generally pay most for insulin while high and middle-income countries pay least (42).

Governments' decisions about insulin purchasing- tendering practices, choice of supplier, choice of products and delivery devices - can have a huge impact on budgets and on costs to end users. Governments may recoup high costs by charging mark-ups to patients. In Mozambique, for example, insulin purchased from local wholesalers was 25% to 125% more expensive than that purchased through international tenders (43). In



FIGURE 6. MEDIAN ANNUAL PRICES FOR A 10 ML VIAL OF 100 IU INSULIN DURING 2003-2014, BY COUNTRY INCOME GROUP

Source: International Drug Price Indicator Guide (see Annex B for methods).

Kyrgyzstan, purchasing insulin in cartridges (analogue insulin), cost the ministry of health 2.5 to 8.5 times the costs that would have accrued if the purchase had aligned with WHO's *Model list of essential medicines (44)*.

Mark-ups throughout the system, ranging from import tariffs, value added taxes, pharmacy costs and storage and transportation costs further increase the cost to individuals. An assessment of insulin affordability found that 1 month of insulin treatment would cost the lowest-paid government worker the equivalent of 2.8 days of work in Brazil, 4.7 days in Pakistan, 6.1 days in Sri Lanka, 7.3 days in Nepal, and 19.6 days in Malawi (45). Distribution factors also affect availability. For example, insulin supplies may remain in the capital

city or major urban areas when proper cold chain management makes transfer of supplies to other parts of the country too expensive or cumbersome.

Other essential medicines for diabetes control – to improve blood glucose levels, blood pressure and lipid control – are frequently unavailable or intermittent, despite existence in generic form. In a study conducted in 40 low- and middle-income countries, glibenclamide and metformin were available in only 65% of private and 49.5% of public health-care facilities, and countries paid a median of 2.2 times more than the drug's international reference price (46).

INJECTION DEVICES

Insulin must be injected, meaning syringes are also a survival need for people using insulin. Value added taxes are frequently applied to syringes, which are not readily available in the public sector. If syringes are purchased by the public sector, quantities are often insufficient and not linked to insulin purchases (6). Pen injection devices and insulin cartridges have some advantages over traditional syringes (being more practical when multiple daily injections of insulin are required) but their cost prohibits their use for many patients.

3.5 SUMMARY

A cluster of cost-effective interventions lies at the heart of improving diabetes outcomes: blood glucose control through a combination of diet, physical activity and, if necessary, medication; control of blood pressure and lipids to reduce cardiovascular risk and other complications; and regular screening and early intervention for damage to the eyes, kidneys and feet. This set of interventions appears simple but carrying them out depends on appropriate structures for health-care delivery such as access to essential medicines and technologies, protocols for management in primary care, appropriate training of health-care providers, referral systems involving specialists, and the active participation and motivation of the patient.

Currently, primary health-care services in many countries do not have the capacity to diagnose and manage diabetes (see Part 4).

Building this capacity is a priority to achieve better outcomes for people with diabetes, and to meet global targets to halt the rise in obesity and diabetes and reduce premature mortality from NCDs. Diabetes management can be strengthened even in low-resource settings through implementation of the standards and protocols such as the WHO PEN package. Efforts to improve capacity for diagnosis and treatment of diabetes should be undertaken in the context of integrated NCD management. At a minimum, diabetes and cardiovascular disease management can be integrated. Integrated management of diabetes and TB and/or HIV/AIDS can be considered where there is high prevalence of these diseases.

Improving access to essential medicines is a vital aspect of achieving universal health coverage and of improving health systems' capacity to prevent and manage diabetes and other NCDs (47). Diabetes has been described as a tracer condition for assessing health system performance (48, 49) for many reasons: it is welldefined, fairly easy to diagnose, and common; and because optimal management of diabetes requires the coordinated involvement of a variety of health-care providers at multiple levels of the healthcare system, ongoing monitoring, access to essential medicines and technologies, and active patient participation. Solutions for improving diabetes management could therefore provide lessons for management of other NCDs.

The costs of diabetes management are high but they are likely to be dwarfed by the economic costs of poor or non-existent care in the Diabetes management can be strengthened through implementation of standards and protocols, even in low-resource settings future. National-level scaling-up of interventions that are either costsaving or cost-effective would curb the increase of the future economic burden of the disease as well as significantly improve the quality of life for people with diabetes.



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PART 4

NATIONAL CAPACITY FOR PREVENTION AND CONTROL OF DIABETES: A SNAPSHOT

KEY MESSAGES

The majority of countries have national diabetes policies, national policies to address unhealthy diet and physical inactivity, and national guidelines or standards for diabetes management.

Implementation and funding of national policies and guidelines is uneven.

Basic technologies for early detection, diagnosis and monitoring of diabetes in primary care settings are generally not available in low-income and lower middle-income countries.

Availability of insulin, metformin and sulphonylurea(s) is very limited in primary care facilities in low-income countries.

Less than half of countries have conducted a national, population-based survey with measurement of blood glucose status within the past 5 years.

This chapter provides a global snapshot of national capacity based on policies, plans and strategies for diabetes and its key risk factors; health system infrastructure such as guidelines for diabetes management in primary health care, availability of essential technologies for diagnosis and management, availability of essential medicines, and referral systems and treatment for complications; and surveillance. Such policies, plans and strategies contribute to the 10 progress indicators that will be used to report on progress towards implementation of national commitments outlined in the 2011 United Nations Political Declaration and the 2014 United Nations General Assembly Outcome Document on Noncommunicable Diseases (1).

Data presented in this chapter come from the 2015 Noncommunicable Disease Country Capacity Survey (NCD CCS), to which national teams from 177 WHO Member States, representing 97% of the world's population, responded. The NCD CCS has been conducted regularly since 2000 to assess NCD governance and infrastructure, policy response, surveillance and health systems response at country level. It is increasingly used to monitor progress in achieving voluntary NCD targets and for reporting on NCD progress indicators (2). There are limitations to the survey -for example its use of key informants rather than independently verified data collection - but on the whole it presents a clear picture of capacity and identifies areas that need more attention. Details of the survey methodology can be found in Annex B. Specific variables related to the prevention and management of diabetes are presented in this chapter. Individual profiles summarizing this data country by country are available online at www. who.int/diabetes/global-report.

4.1 NATIONAL POLICIES AND Plans for diabetes

Diabetes should be included in all national NCD policies to facilitate a coordinated, multisectoral response. Some countries might have a standalone policy or plan, some might include it in an integrated NCD policy, while others might do both.

Eighty-eight per cent of countries (156 countries) report having a

national diabetes policy, plan or strategy. When funding and implementation are considered, however, a slightly different picture emerges. Seventy-two per cent of countries (127 countries) report having a national policy, plan, strategy or action plan on diabetes that is operational - i.e. one that has dedicated funding and is being implemented. In some regions and among some countryincome levels, the proportion of countries whose policies, plans or strategies are operational shrinks (see Figure 7). Of the countries with operational national policies for diabetes, 44% (56 countries) include diabetes in an integrated NCD policy; 17% (22 countries) have a standalone policy for diabetes; and 39% (49 countries) do both.



FIGURE 7. PROPORTION OF COUNTRIES REPORTING OPERATIONAL AND NON-OPERATIONAL NATIONAL DIABETES POLICIES, BY WHO REGION AND COUNTRY INCOME GROUP

POLICIES RELATED TO PREVENTION

Key modifiable risk factors for the prevention of type 2 diabetes are overweight, obesity, physical inactivity and unhealthy diet (see Background section and Part 2). Most countries (89%) report having national policies addressing both healthy diet and physical activity, but when funding and implementation are considered, once again, the picture changes. About two thirds of countries (68%) report having operational policies addressing both healthy diet and physical activity, though this proportion varies by region and country income. Thirty-one per cent of countries report having operational policies to address overweight and obesity. High-income countries were more likely to report having operational policies in all of these areas than low- or middle-income countries, but it is worth noting that (encouragingly) the majority of low-income countries have operational policies to address diet and physical activity (see Figure 8).

4.2 NATIONAL GUIDELINES AND PROTOCOLS

National, evidence-based guidelines, protocols and standards for the management of diabetes are important tools for improving care. Overall, 71% of countries 68% of countries report having operational policies to address healthy diet and physical activity

FIGURE 8. PERCENTAGE OF COUNTRIES REPORTING OPERATIONAL POLICIES FOR SELECTED RISK FACTORS, BY WHO REGION AND COUNTRY INCOME GROUP

Note: policies include those that aim to reduce unhealthy diet and/or promote healthy diet, and those that aim to reduce physical inactivity and/or promote physical activity.



126 countries report having a national guideline for diabetes management that is partially or fully implemented (126 countries) report having a national guideline for diabetes management that is either fully or partially implemented. Less than half of countries (47%) report full implementation. Middle- and highincome countries were more likely to report implementing guidelines for managing diabetes, with more than 70% reporting full or partial implementation (see Figure 9). Less than half (46%) of lowincome countries reported fully or partially implementing diabetes management guidelines.

Diabetes management happens at different levels of the healthcare delivery system. A referral system based on standard criteria contributes to continuity of care and ensures the optimal use of health-care services at different levels. Standard criteria for referral of patients from primary care to secondary or tertiary care were reported as available in 71% of countries (126 countries), but full implementation of such criteria was reported in only 42% of countries (74 countries). Full implementation of referral criteria is reported as achieved more often in upper middle-income and high-income countries, but even in these categories full implementation is not common (54% and 46% respectively).





4.3 AVAILABILITY OF ESSENTIAL MEDICINES AND TECHNOLOGIES

The availability of essential medicines and basic technologies for early detection, diagnosis and monitoring of diabetes in primary health-care facilities is a critical component of management capacity. The NCD CCS asks the national team to rate the availability of essential medicines and basic technologies in primary care facilities. Items in question are rated "generally available" if they are available in 50% or more of primary care facilities in the country (or pharmacies, for medicines), otherwise they are rated "generally not available". The data in this section refer exclusively to availability within the publicly funded health-care sector and provide no indication of what may be available in the private health-care sector.

ESSENTIAL MEDICINES IN PRIMARY CARE FACILITIES

The NCD CCS includes availability of three essential medicines for diabetes management: insulin, metformin and sulphonylurea(s) (see Figure 10). Insulin was reported as generally available in 72% of countries (128 countries), but reported availability appears to vary widely by region and country income. Only 23% of low-income countries (six countries) report that insulin is generally available, in contrast to 96% of high-income

Only 23% of lowincome countries report that insulin is generally available





countries (54 countries). Further, the reported general availability of insulin in the WHO Region of the Americas and the European Region is more than double that of the WHO African Region and South-East Asia Region.

Blood glucose measurement is reported as generally available in 50% of low-income countries Regarding oral medications for glucose control, in 82% of countries (145 countries) metformin is reported as generally available, compared to 69% (123 countries) reporting general availability of sulphonylurea(s). Very few lowincome countries report availability of both. Among high-income countries, more than 90% report that metformin and sulphonylurea(s) are generally available.

BASIC TECHNOLOGIES IN PRIMARY CARE FACILITIES

Essential technologies necessary for early detection, diagnosis and monitoring of diabetes in primary health care include weighing machines, measurement tapes, glucometers, blood glucose test strips, urine protein test strips and urine ketone test strips (3).

Overall, 85% of countries (151 countries) report that blood glucose measurement is generally available in primary care settings, though this is true for only 50% of low-income countries (13 countries). Figure 11 shows the proportion of countries reporting general availability of height and weight measurement, blood glucose





measurement, and urine strips for glucose and ketone measurement. There is a strong income gradient in reported availability of these essential technologies. Only one in three low-income and lower middle-income countries report having all three of these basic, essential technologies generally available, in contrast with nearly two in three of upper-middle and nearly all of high-income countries (not shown). glycated haemoglobin (HbA1c) test, foot vibration by tuning fork, Doppler ultrasound testing of foot vascular status, and examination of the eye with dilated pupil (dilated fundus examination). It is clear that these additional technologies are much more readily available in high-income countries than in low- or middleincome countries.

MANAGEMENT OF KIDNEY FAILURE

Figure 12 shows the reported availability of other, more expensive or sophisticated technologies and procedures useful for early detection, diagnosis and management of diabetes and its complications: oral glucose tolerance test,

Diabetes is a prominent cause of kidney disease. Kidney failure, also called end-stage renal disease, requires renal replacement therapy. Overall, 60% of countries (106 countries) reported general availability of renal replacement





by dialysis, and 40% (71 countries) reported general availability of renal replacement by transplant. Among high-income countries, 93% (52 countries) report that renal replacement by dialysis is generally available, while in middle- and low-income countries it is 46% (47 countries) and 27% (seven countries) respectively.

4.4 SURVEILLANCE AND Monitoring

Regular population-based measurement of risk factors for type 2 diabetes is a key aspect of capacity to assess trends and impact of interventions. Less than 50% of countries reported conducting a national populationbased survey with blood glucose measurement within the past 5 years. This low proportion partially reflects the cost and complexity associated with such measurement in surveys. WHO's Western Pacific Region had the highest achievement of surveys involving blood glucose measurement, with 80% of countries reporting one in the past 5 years. Countries in the WHO Eastern Mediterranean Region and the WHO European Region were least likely to have done a survey involving blood glucose measurement, with 25% and 27% of countries respectively reporting such a survey in the past 5 years.

Coverage of other risk factors was slightly better. Roughly two in three countries had conducted a national, population-based survey of overweight and obesity (72%) and physical inactivity (69%) in the past 5 years. Only 58% of countries conducted a national, populationbased survey of overweight and obesity that involved measurement of height and weight.

Diabetes registries are specialized monitoring systems that can be a valuable resource to improve treatment compliance, prevent complications and assess the clinical outcomes of management. Globally, less than half of countries (44%) have a diabetes registry. Only 14% of countries reported having a registry which is population-based, whereas 19% reported a hospital-based registry, and 1% reported another kind of registry for diabetes. Low-income countries were least likely to have any kind of diabetes registry (19%) compared with middle- and highincome countries where it was 54% and 50% respectively.

4.5 SUMMARY

The results of the 2015 NCD CCS give an encouraging global impression that countries are taking action to address diabetes. Nearly three-quarters (72%) of countries have a national diabetes policy that is implemented with dedicated funding, and countries are also taking action at the policy level to address unhealthy diets and physical inactivity. Further efforts are needed to ensure funding and implementation of these policies and plans.

When it comes to setting standards to improve diabetes management, 71% of countries have national guidelines or standards, though less than half of countries are fully implementing them. Implementation of these standards can help to contain cost, optimize resources and ensure equitable service delivery, so mechanisms

Less than 50% of countries reported conducting a national population-based survey with blood glucose measurement that kick-start locally appropriate implementation of national guidelines need to be explored. These might include periodic audits and the involvement of professional associations and patients' groups.

The availability of essential medicines and basic technologies in primary health care deserves further exploration, particularly in countries where basic technologies and essential medicines are not reported to be generally available.

Greater investment in data for surveillance and monitoring is called for, both through population-based surveys and incremental monitoring of diabetes (4).

Finally, the NCD CCS findings presented in this chapter speak loudly that progress towards diabetes prevention and management is grossly uneven. HbA1c tests, considered the optimal tool for monitoring blood glucose levels (see Part 3), are mostly unavailable in low- and middle-income countries, but in many settings even more basic technologies for diagnosis and monitoring are also lacking. Among low- and lower middle-income countries, only one in three (35% and 36% of countries respectively) can report that the most basic technologies to measure height and weight, blood glucose, and urine strips for glucose and ketone measurement are generally available in primary care facilities. Insulin, along with metformin and sulphonylurea(s), is generally available in only a minority of low-income countries. This lack of access to basic technologies and essential medicines stands in sharp contrast to the reported widespread availability of these items in high-income countries.

Only 1 in 3 countries in lower income groups report general availability of the most basic technologies for diagnosis and management

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CONCLUSIONS AND RECOMMENDATIONS

SCALING-UP PREVENTION AND CONTROL OF DIABETES WITHIN AN INTEGRATED NCD RESPONSE

As the prevalence and numbers of people with diabetes continue to rise – a result of changes in the way people eat, move and live, and an ageing global population – the already-large health and economic impacts of diabetes will grow.

These impacts can be reduced through effective actions. With sufficient lifelong management and regular follow-up, people with all types of diabetes can live longer and healthier lives. The occurrence of type 2 diabetes can be reduced through population-based and individual prevention measures that target key risk factors.

Tackling diabetes is integral to the success of the overall response to NCDs. In most countries, commitments made through the Sustainable Development Goals – to reduce premature NCD mortality by a third by 2030, and to achieve universal health coverage – will require focused attention on diabetes prevention and management.

The data presented in this report indicate that many countries have begun to take action, evidenced by the high proportion of countries reporting national policies and plans related to diabetes prevention and control. Implementation, however, lags behind. Access to essential medicines and technologies appears to be a key obstacle to diabetes management, particularly in low- and middle-income countries. In many countries, lack of access to affordable insulin remains a key impediment to successful treatment and results in needless complications and premature deaths.

Guidance for effective diabetes prevention and control is set out in the WHO Global action plan for the prevention and control of NCDs 2013–2020 (WHO NCD Global Action Plan), and a roadmap of national commitments to address diabetes is visible in the 2011 UN Political Declaration on NCDs and the 2014 UN Outcome Document on NCDs. The WHO NCD Global Action Plan global monitoring framework includes targets for 2025 to reduce mortality from diabetes and other NCDs, and a specific target to halt the rise in diabetes and obesity. In the context of an overall integrated approach to NCDs, Countries can take a series of actions, in line with the objectives of the WHO NCD Global Action Plan, to reduce the impact of diabetes:

1. ACCORD GREATER PRIORITY TO NCD PREVENTION AND CONTROL, INCLUDING DIABETES

Addressing NCDs, including diabetes, is an acknowledged priority for social development and investment in people. Scaling-up action for diabetes prevention and management with a wider NCD response requires high-level political commitment, resources, and effective leadership and advocacy – both national and international. Recommended actions for Member States to raise the priority of diabetes and NCDs include the following steps.

- Continue commitment to addressing diabetes as a priority in national NCD responses.
- Raise awareness about the national public health burden caused by diabetes and the relationship between diabetes, poverty and socioeconomic development.
- Consider establishing a national, multisectoral and high-level commission, agency or task force for engagement, policy coherence and mutual accountability among different spheres of policy-making that have a bearing on NCDs, in order to implement whole-of-government and whole-of-society approaches.
- Increase and prioritize national budgetary allocations for addressing diabetes and key risk factors.

2. STRENGTHEN NATIONAL CAPACITY TO ACCELERATE COUNTRY RESPONSE

The lead responsibility for ensuring appropriate legislative, regulatory, financial and service arrangements for diabetes prevention and management lies with government. Integrated, multisectoral action and accountability are necessary for success. In the context of existing commitments to address NCD prevention and management, recommended actions to strengthen national capacity to address diabetes include the following steps.

- Strengthen the capacity of ministries of health to exercise a strategic leadership and coordination role in policy development that engages all stakeholders across government, nongovernmental organizations, civil society and the private sector, ensuring that issues relating to diabetes receive a coordinated, comprehensive and integrated response.
- Ensure that national policies and plans addressing diabetes are fully costed and then funded and implemented. Make use of all available data on exposure to the known risk factors for type 2 diabetes, diabetes prevalence and the complications of diabetes to inform provisions in the national plan for diabetes prevention and management.
- Foster accountability by setting national targets and indicators for diabetes, obesity, physical inactivity, availability of essential medicines and basic technologies, and reductions in premature mortality resulting from NCDs, taking into account the global NCD targets for 2025 and the NCD-related Sustainable Development Goal targets for 2030.
- Include interventions for the prevention and control of diabetes within existing national programmes for nutrition, physical activity and sport, maternal and child health, cardiovascular disease, and communicable diseases such as HIV/AIDS and tuberculosis, especially in primary care.

3. CREATE, SUSTAIN AND EXPAND HEALTH-PROMOTING ENVIRONMENTS TO REDUCE MODIFIABLE RISK FACTORS

The key modifiable risk factors for type 2 diabetes are overweight and obesity, insufficient physical activity and unhealthy dietary practices. Smoking also increases the risk of type 2 diabetes, as well as the risk of diabetes-related complications. Reducing these factors will decrease the occurrence of type 2 diabetes and reduce complications related to all types of diabetes. It will also lead to reductions in other NCDs such as cardiovascular disease.

Preventing people becoming overweight or obese is a priority for reducing type 2 diabetes. Many of the risks start in the womb, and nutrition and health during the antenatal period are critical. Promotion of breastfeeding, and healthier diet and physical activity in childhood and adolescence along with other supportive environments, can contribute to healthier people and reduction in diabetes and NCDs.

Culturally and environmentally appropriate strategies are needed to create environments that support people to maintain healthy body weight, healthy diet, and physical activity. Recommended actions include the following steps.

• Promote the intake of healthy foods and reduce the intake of unhealthy food and sugar-sweetened beverages. Policy tools include fiscal measures to raise the price of sugar-sweetened beverages and unhealthy foods and/or lower the price of healthier foods; regulation of marketing of food and non-alcoholic beverages to children; nutrition labelling; and a package of interventions to improve early childhood nutrition, including promotion of breastfeeding.

- Create supportive built and social environments for physical activity transport and urban planning policy measures can facilitate access to safe, affordable opportunities for physical activity. Point-of-decision prompts can encourage more active transport to use stairs versus a lift, for example.
- Maximize impact with multicomponent programmes involving policy changes, settings-based interventions, mass media campaigns and education. Prioritize highly vulnerable and/or disadvantaged groups.

In addition to measures to promote healthy diet and physical activity, reducing exposure to tobacco will reduce the complications of diabetes and may lead to reductions in type 2 diabetes. Tobacco use can be reduced through implementation of comprehensive tobacco control measures in line with WHO's Framework Convention on Tobacco Control.

4. STRENGTHEN AND ORIENT HEALTH SYSTEMS TO ADDRESS DIABETES

Improvements in diabetes management will reduce rates of complications, ease pressure on health systems and improve quality of life for people living with diabetes.

The core components of diabetes management include diagnosis; health education and counselling to promote healthy choices and self-care; medications in some cases; screening and treatment of complications; and consistent follow-up. Provision of these building blocks of care in a primary health-care setting requires adequate health infrastructure and planning.

Diabetes management should be part of national NCD management and be incorporated into the package of essential services included in universal health coverage. Recommended actions to strengthen diabetes management include the following steps.

- Adapt and implement a primary health-care package for the diagnosis and effective management of all types of diabetes, including management protocols and referral criteria, in the context of integrated NCD management.
- Implement policies and programmes to ensure equitable access to affordable essential medicines (including life-saving insulin) and technologies (including diagnostic equipment and supplies).
- Enhance the skills and capacity of health-care providers to provide comprehensive care for diabetes.
- Promote education and awareness around self-care practices and regular check-ups to facilitate early detection and treatment of complications.

5. PROMOTE HIGH-QUALITY RESEARCH AND DEVELOPMENT

There is evidence for effective interventions to improve management of diabetes and to reduce its modifiable risk factors, but there are significant gaps in the knowledge base. WHO's prioritized research agenda for prevention and control of NCDs outlines key areas of diabetes-related research. Recommended research to advance diabetes prevention and control includes the following areas.

- Ongoing research into risk factors and prevention of all types of diabetes.
- Innovative intervention research to expand the evidence base for promotion of physical activity.

- Innovative outcome evaluation to capture the impact of environmental change on overweight and obesity, and on type 2 diabetes.
- Implementation research to better understand the scope and scale of health-system strengthening.
- Options to improve access to insulin.

6. MONITOR TRENDS AND DETERMINANTS, AND EVALUATE PROGRESS

Monitoring progress in diabetes prevention and control requires establishing and strengthening appropriate surveillance mechanisms, as well as the capacity to make use of the resulting data. Recommended actions for strengthening diabetes surveillance and monitoring include the following steps.

- Introduce or strengthen existing vital registration and cause of death registration systems to better reflect the role of diabetes as the primary or underlying cause of death.
- Strengthen national capacity to collect, analyse and use representative data on the diabetes burden and trends.
- Conduct periodic population-level surveys that include measurement of risk factors and blood glucose. Use information from risk factor surveys and country capacity surveys, and modify plans and programmes as necessary.
- Develop, maintain and strengthen a diabetes registry if feasible and sustainable, and include information on complications. This can be more easily achieved when electronic medical files are used.

This first WHO Global report on diabetes underscores the enormous size of the problem, and also the potential to reverse current trends. The political basis for concerted action to address diabetes is there, woven into the Sustainable Development Goals, the United Nations Political Declaration on NCDs, and the WHO NCD Global Action Plan 2013–2020. Where built upon, these foundations will catalyse action by all.

There are no simple solutions for addressing diabetes but coordinated, multicomponent intervention can make a significant difference. Everyone has a role to play – governments, health-care providers, people with diabetes and those who care for them, civil society, food producers, and manufacturers and suppliers of medicines and technology are all stakeholders. Collectively, they can all make a significant contribution to halt the rise in diabetes and improve the lives of those living with the disease.



ANNEXES

ANNEX A. CURRENT WHO RECOMMENDATIONS FOR THE DIAGNOSTIC CRITERIA FOR DIABETES AND INTERMEDIATE HYPERGLYCAEMIA

Diabetes	
Fasting plasma glucose	≥7.0 mmol/L (126 mg/dl) or
2-h plasma glucose*	≥ 11.1 mmol/L (200 mg/dl) or
HbA1c	≥6.5%
Impaired glucose tolerance (IGT)	
Fasting plasma glucose	<7.0 mmol/L (126 mg/dl)
2-h plasma glucose*	≥7.8 and < 11.1 mmol/L (140 mg/dl and 200 mg/dl)
Impaired fasting glucose (IFG)	
Fasting plasma glucose	6.1 to 6.9 mmol/L (110 mg/dl to 125 mg/dl)
2-h plasma glucose*	<7.8 mmol/L (140 mg/dl)
Gestational diabetes (GDM)	
One or more of the following:	
Fasting plasma glucose	5.1–6.9 mmol/L (92–125 mgl/dl)
1-h plasma glucose**	≥10.0 mmol/L (180 mg/dl)
2-h plasma glucose	8.5–11.0 mmol/L (153–199 mg/dl)

* Venous plasma glucose 2 hours after ingestion of 75 g oral glucose load

** Venous plasma glucose 1 hour after ingestion of 75 g oral glucose load

In people who do not have symptoms, a positive test for diabetes should be repeated on another day.¹ Blood glucose measurement is relatively simple and cheap and should be available at primary health-care level.

^{1.} Source: Definition and diagnosis of diabetes and intermediate hyperglycaemia. Geneva: World Health Organization; 2006.

ANNEX B. METHODS FOR ESTIMATING DIABETES PREVALENCE, OVERWEIGHT AND OBESITY PREVALENCE, MORTALITY ATTRIBUTABLE TO HIGH BLOOD GLUCOSE, AND PRICE OF INSULIN

Data in this report were derived from a number of sources, each of which is explained below. They are not necessarily the official statistics of Member States.

PREVALENCE OF DIABETES AND TRENDS IN MEAN FASTING PLASMA GLUCOSE LEVELS

The diabetes prevalence data presented in this report were estimated by the NCD Risk Factor Collaboration (NCD-RisC) – a worldwide network/consortium of public health and medical researchers and practitioners who together work with the World Health Organization to document NCD risk factors and their health effects around the world. Diabetes prevalence and mean fasting plasma glucose (FPG) were estimated in the adult population (18 years and older) for the years 1980 and 2014. Diabetes was defined as fasting plasma glucose levels >=7.0 mmol/L (126 mg/dl); or using insulin or oral hypoglycaemic drugs; or having a history of diagnosis of diabetes (1).

To estimate diabetes prevalence and mean fasting plasma glucose by country for the years 1980 and 2014, NCD-RisC used data provided to WHO or to the NCD-RisC group (1). Inclusion criteria for analysis were that the data had come from a random sample of a national, subnational, or community population, with clearly described survey methods and a clearly specified definition of diabetes, and which had measured one of the following biomarkers: FPG, 2-hour oral glucose tolerance test (2hOGTT), and/or HbA1c. Regressions were used to convert any prevalence data that had been defined using alternative definitions of diabetes, such as definitions using 2hOGTT and FPG, or based on an alternative FPG cut-off. Statistical models were used to estimate prevalence and mean fasting plasma glucose by country and year (for description, see (2) in references). Uncertainty in estimates was analysed by taking into account sampling error and uncertainty due to statistical modelling. For comparison by regional groupings and time trends, prevalence estimates were age-adjusted using the Standard WHO Population (3).

The estimates are an update of estimates for the same year published in the Global status report on NCDs 2014 (4), as they include additional survey data.

PREVALENCE OF OVERWEIGHT AND OBESITY

The prevalence of overweight and obesity data presented in this report were estimated by NCD-RisC, in the adult population (18 years and older) for 2014 (5). Overweight was defined as the percentage of the population aged 18 or older having a body mass index (BMI) \geq 25 kg/m2. Obesity was defined as the percentage of the population aged 18 or older having a body mass index (BMI) \geq 30 kg/m2. NCD-RisC used data provided to WHO or to the NCD-RisC group. Inclusion criteria for analysis were that the data had come from a random sample of a national, subnational, or community population, with clearly described survey methods and with height and weight measured in the study population. Statistical models were used to estimate prevalence by country and year (for description, see (5) in references). Uncertainty in estimates was analysed by taking into account sampling error and uncertainty due to statistical modelling. For comparison by regional groupings and time trends, prevalence estimates were age-adjusted using the Standard WHO Population (3).

MORTALITY ATTRIBUTABLE TO DIABETES AND HIGH BLOOD GLUCOSE

Age and sex-specific, all-cause mortality rates were estimated for 2000–2012 from revised life tables published in World Health Statistics 2014 (6). Detailed information on the methodology is available in WHO methods and data sources for country-level causes of death 2000–2012 (7). The total number of deaths by age and sex was estimated for each country by applying these death rates to the estimated population prepared by the United Nations Population Division in its 2012 revision (8). Causes of death were estimated for 2000–2012 using data sources and methods described by WHO in 2014 (9). Vital registration systems that record deaths with sufficient completeness were used as the preferred data source. The mortality estimates are based on a combination of country life tables, cause of death models and regional cause of death patterns.

There is convincing evidence for a causal relationship between higher-than-optimal fasting blood glucose levels and cardiovascular disease (CVD), chronic kidney disease, and tuberculosis (TB) mortality. The optimal distribution of fasting blood glucose is estimated to be population distribution with a mean of 4.9–5.3 mmol/L, SD 0.4–0.6, which are levels corresponding to lowest all-cause mortality as derived from meta-analyses of prospective studies (10). Relative risks of higher-than-optimal fasting plasma glucose were derived from meta-analyses of prospective studies (10, 11). Population-attributable fractions for each age-sex group and each country were calculated using the estimated distribution of FPG and relative risks for each cause of death (CVD, chronic kidney disease, and TB). The number of deaths attributable to high blood glucose was calculated by multiplying the population-attributable fraction for CVD deaths, chronic kidney disease deaths and TB deaths by the number of deaths from each cause for each age-sex-country unit. All deaths with diabetes assigned as the underlying cause of death are assumed to be caused by higher-than-optimal blood glucose. More details on the methodology are available elsewhere (12).

ASSESSING NATIONAL RESPONSE TO DIABETES PREVENTION AND CONTROL

Assessment of national capacity indicators related to diabetes prevention management was based on Member State responses to the 2015 Noncommunicable Disease Country Capacity Survey (NCD CCS) (13).

The NCD CCS is conducted periodically by WHO to assess individual country capacity for NCD prevention. A first survey was conducted in 2000, followed by surveys in 2005, 2010, 2013 and 2015. The questionnaire covers health system infrastructure; funding; policies, plans and strategies; surveillance; primary health care; and partnerships and multilateral collaboration. The 2015 NCD CCS was completed by national NCD focal points or designated colleagues within the ministry of health or a national institute/agency. The questions were designed to obtain objective information about the adequacy of capacity, and countries were requested to provide supporting documentation to enable review by WHO in order to validate the responses. Where discrepancies were noted between the country response and the provided supporting documents or other available sources of information at WHO, clarification was requested from the countries. The 2015 NCD CCS was completed through a web-based platform between May and August 2015. Of 194 Member States, 177 responded to the survey, representing 97% of the world's population. More information on the NCD CCS, including the questionnaire and past survey reports, is available on the survey website (http://www.who.int/chp/ncd_capacity/en/).

PRICE OF INSULIN

Management Sciences for Health (MSH) is a non-profit organisation established in 1971 (14). Since its establishment it has worked in over 150 countries to develop health systems, focusing on improving quality, availability and affordability of health services. One of the tools developed by MSH is the International Drug Price Indicator Guide (IDPIG) (15). The guide provides a variety of prices from different sources including

pharmaceutical suppliers, international development agencies and governments. This guide allows for comparison of prices of medicines of assured quality and is used as a reference in many approaches looking at access to medicines, for example the methodology developed by WHO and Health Action International (16).

Using the online version of IDPIG, data from 1996 to 2014 were extracted from purchasers of insulin. All insulin formulations were standardized to an equivalent of a 10 ml 100 IU vial. The minimum, maximum and median prices are calculated over the time period for all countries combined, as well as median prices over the time period, disaggregated by country income group as defined by the World Bank in 2015.

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Page 76	WHO / Patrick Brown
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